

Blue Mountains Bed and Breakfast But follow the House Rules

Who can stay or use the facilities ?

- Only currently registered guests may enter the property or outside amenities
- The minimum age to book a stay is 25. Children over 12 travelling with their parents may be accommodated in our North Loft Double Queen Suite
- No pets of any type are allowed

Code of Conduct and Adherence to the Law

- Our property is strictly non-smoking/vaping any kind of smoking. If a guest wishes to smoke cigarettes outside of the house, please ask for an ashtray and the location of the designated smoking area.
- Smoking cannabis on the property is strictly prohibited and may result in excess cleaning charges. Causing the interior of the dwelling to smell of cannabis will result in excess cleaning charges and repeated breaches of this rule will result in the termination of the guest's stay. No refund will be issued.
- Any guest using illegal narcotics, excessive alcohol or otherwise anti-socially intoxicated will have breached our house rules and be asked to leave. No refund will be issued.
- Any guest behaving in a dangerous, threatening or rude manner towards the staff or other guests will have breached our house rules and be asked to leave. No refund will be issued.
- Guests must comply with all Town of Blue Mountains bylaws including but not limited to excess noise, garbage disposal and parking violations. If a law or bylaw is breached by a guest or persons allowed upon the property by a guest, the registered guest will be liable for the total of fines imposed by the Town of Blue Mountains or other competent authority, upon the guest AND the host.
- Guests are required to respect the rights of other guests and hosts at all times, however quiet hours between 11 pm and 7 am will be strictly enforced. Excess noise between these hours may result in the termination of the guest's stay and no refund will be issued.
- Use of any products such as incense, perfume, aromatic oils, smoke that cause a lasting aroma or stain will be subject to excess cleaning fees which will be charged to the guest's security deposit. Any damages to the property of Blue Mountains Bed and Breakfast caused by a guest or a person allowed on the property by a guest will be charged to the registered guest. Such damages include but are not limited to: household items, bedding, walls, floors, windows, pool, sauna and spa equipment, outdoor furnishings, lawns and gardens and buildings.

Pool, Hot Tub and Sauna may only be used by registered guests:

- who have read and understand the operating instructions relating to the pool, hot tub and sauna and accept the personal liability of using these amenities
- who are not impaired by alcohol or any form of drug including cannabis
- who are not restricted from the use of such amenities by a health or medical conditions
- if children, they will be supervised by one of their parents at all times
- **hours of use are 9 a.m. to 10 pm.** This is by order of the Town of Blue Mountains. any guest in violation maybe subject to a substantial fine for violation of the closing hours.
- No glass, dishware or other breakable objects are permitted inside the pool wall or the sauna. Stainless steel beverage cups are provided in each guest suite.

Parking

- Guests will only park in their assigned parking space on our property.
- One parking space is allocated per suite. Street parking is not allowed on our street. If guests plan to bring more than one vehicle, a trailer or oversized vehicle, alternative parking must be arranged in advance.
- **In no case,** will parking on the lawn or garden be permitted.

Care and Cleaning of Guest Suites

- Guests must take care to protect all surfaces in their suite and common areas from moisture damage, scraping caused by foot ware or luggage, damage to walls, doors etc. caused by hands, food, clothing or other marking devices. Coasters and napkins are provided through out the property. Should an accident occur, cleaning products are in the bathroom vanities. For serious spills contact the host as soon as possible.
- For any accident involving blood, red wine, coffee or other difficult to remove stains please remove the stained items and bring it to the attention of the host immediately.
- Guests will place all trash and recyclables in the bins provided. If bins become full, the guest will contact the host to have the trash emptied.
- Guests will leave the suite as they found it with the exception of used linens and towels. Linens should be left on the bed and the bed should be left unmade. Used towels should be placed in the shower stall.
- Guests will remove all personal food and beverages from the suite and clean any cooking equipment/surfaces that they have used.
- Outdoor shoes may not be worn inside the house. Please bring indoor shoes or ask for slippers.
- Failure to comply with this policy will result in excess cleaning or damage charges against the guest's security deposit.